"Letter of Security" SPECIAL BULLETIN

July 2009

To All Security Agents:

We have contracted with Identity Theft 911 to provide Identity Theft Resolution Services to all of our Homeowners and Manufactured/Mobile Homeowners, free of charge, per the enclosed description. If you are a Security Mutual policyholder, you can also view this information on our website, <u>www.securitymutual.com</u>; in the INSURED area, go to CURRENT INSURED and then click on Identity Theft Resolution. Again, this service is provided <u>FREE of Charge</u> to our policyholders.

Also, about two years ago, we made plans to further enhance our Homeowners and UltraSecurity Programs by adding Equipment Breakdown Coverage and Identity Theft Coverage. Both forms, the ML-346 and ML-189, are attached with their respective explanatory documents. The annual premium for Identity Theft Coverage is \$12 on regular Homeowners policies and \$11 on UltraSecurity Homeowners policies. The annual premium for Equipment Breakdown Coverage is \$18.

After filing the addition of these two endorsements as <u>mandatory forms</u> with the Insurance Department, the economy changed and we requested feedback from you.

The results of a recent informal survey of agents indicate that over 70 per cent of you are in favor of the automatic addition of these two forms. Therefore, we are moving ahead with the plan that was filed; to add the ML-346 and ML-189 to all <u>new policies</u>. We will also be adding these forms to <u>all renewals</u>, at the end of the three-year statutory period, <u>unless an agency has strong objections</u>.

The disclosure notice that will be sent out on <u>renewal business</u>, at the end of the required three-year term, <u>will clearly state that the coverages can be removed</u>, by <u>request of the insured</u>, within the first 30 days after the renewal date. The coverage may be added back on to the policy, and both of these forms are also available prior to renewal, by request.

IF YOU DO NOT WANT THESE FORMS AUTOMATICALLY ADDED TO YOUR RENEWAL POLICIES, YOU MUST SEND US A LETTER, SIGNED BY THE AGENCY PRINCIPAL, STATING THAT FACT.

We realize that the economy has changed, and people are watching all expenses, however, most agents feel the enhanced protection and desired benefits outweigh the low additional annual cost. Please feel free to contact us with any comments or concerns and we will work with you to ally the concerns that you have.

Sincerely,

Thomas R Ruane, CPCU President

Enclosures