



“Letter of Security”

SERVICE BULLETIN

October 2018

Online Quoting and Application Submission for Homeowners -- friendly reminders to streamline policy issuance:

Thank you for using our new online quoting and application submission system. Here are a few tips that will reduce follow-up questions from us:

1. Kindly enter the year of renovation and all **renovation information** on the Quick Quote screen.
2. To **amend the effective date**, click “change effective date” on the top tool bar (beside “Rating”).
3. **Check your limits of Personal Liability and Med Pay**; we are receiving applications with limits of \$25,000 for liability and \$500 for medical payments.
4. If you are adding the ML-148, ML-150, ML-150A or quoting an ULTRA, **you do not need to add the ML-46 Personal Injury Endorsement.**
5. If the home is a **new purchase**, kindly type “new purchase” for the name of the prior insurer.
6. The **superior home credit** is optional rather than automatic; if the home qualifies and you would like to add this credit -- kindly add it on the Quick Quote Screen
7. The **smoke detector credit** is found under **Coverage P-Z**, Premise Alarm or Fire Protection System (ML-216), Protective Device Credit, Local Fire Alarm Systems.
8. Kindly **click “submit”** to officially close out the quote and submit the application. When you click submit, **we will issue a policy. PLEASE DO NOT SEND ANOTHER APPLICATION.**

SHARED PURPOSE. MUTUAL VALUES®



www.securitymutual.com